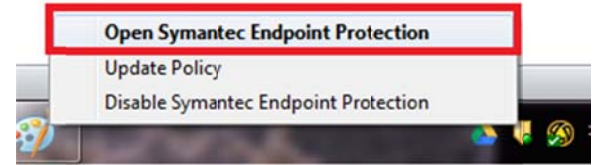


## Checking to Ensure Your Workstation's Symantec End Point Protection Is Installed and Up-To-Date

1. In your task manager bar, locate your Anti-Virus Application icon. The icon resembles a gold shield with a small green dot.



2. Right click on the shield icon and select **Open Symantec Endpoint Protection**.



3. It will take a minute to open and then you should see a Status window similar to this:



If the Status report renders the result **Your Computer is protected**, then your workstation is up to date with the latest security protections and should be protected from the Ransomware malware virus. However, no workstation is 100% protected from all threats.

- Remember to be safe on the Internet and with emails and other online activity.
- Don't click on a link on a webpage, in an email, or in other online activity unless you absolutely trust the page or sender.
- If you're ever unsure – don't click it!

**If you cannot find the Symantec Shield in your Task Manager Icon Tray or the results of opening the Symantec End Point Protection application does not result in this status, you need to contact the Helpdesk immediately to schedule a visit from a technician who will address this issue.**

Helpdesk's contact information is [helpdesk@neiu.edu](mailto:helpdesk@neiu.edu) and 773-442-4357.